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NelsonHall names Capgemini a “Leader” in Intelligent Automation in Banking

Paris, June 22, 2021 - [Capgemini](#) announced today that it has been named a “Leader” in Intelligent Automation (IA) in Banking, by global analyst firm [NelsonHall](#), in its latest [Vendor Evaluation and Assessment Tool \(NEAT\)](#). Capgemini was acknowledged as a Leader in the ‘AI Services’ market segment, reflecting its ability to deliver immediate benefits to its banking and financial services clients, as well as meeting their future requirements.

“Capgemini is positioned as a leader within intelligent automation in banking with its domain-specific productized offerings, strong process discovery capabilities, and proprietary automation platform,” said Andy Efstathiou, Banking Sourcing Research Director at NelsonHall.

The NEAT report attributes Capgemini’s growth in the IA business to its broad range of services focused on consulting and implementation. In addition, the report highlighted Capgemini’s strengths, including its key Banking Financial Services domain-specific productized offerings, strong process discovery capabilities, and partnerships with a wide array of Robotic Process Automation (RPA) and Artificial Intelligence (AI) technology vendors to support Intelligent Process Automation.

“We aim to enable our clients with cutting-edge tools and innovative solutions to thrive in the face of current market shifts. Capgemini launched its proprietary Intelligent Automation Platform with AI/RPA solutions to help clients solve complex business challenges and to make them future-ready,” said Nilesh Vaidya, Banking Industry Leader of Capgemini’s Financial Services. *“This recognition as a Leader in Intelligent Automation services from NelsonHall validates our expertise in this arena and is a strong endorsement of our strategy to transform clients’ businesses by improving agility and process efficiency.”*

The NelsonHall NEAT vendor evaluation study assessed 18 significant service providers delivering IA services in Banking. These service providers were positioned on a quadrant to classify as Leaders, Innovators, High Achievers, Major Players; based on the factors determined by NelsonHall as being relevant to this market worldwide.

The report, [Intelligent Automation in Banking 2021](#), is available on the NelsonHall website.

**About Capgemini**

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 270,000 team members in nearly 50 countries. With its strong 50 year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fueled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2020 global revenues of €16 billion.

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About NelsonHall

NelsonHall is a leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the US, UK, and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth, and insight of its analysis.