



PEOPLE EXPERIENCE POWERED BY MICROSOFT VIVA



IMPROVE EXPERIENCE AND ENGAGEMENT WITH PEOPLE EXPERIENCE POWERED BY MICROSOFT VIVA

Our comprehensive offer is focusing on helping organizations to leverage Microsoft Viva to build meaningful connections by enabling employees to easily access relevant communications, communities and tools.

WHY CAPGEMINI?

With an extensive People Experience practice, Capgemini can help you envision desired state that brings people, data, and applications together in a single customized **People Experience Hub**. Our consultants and architects will work with you to understand your challenges, goals and priorities to **Design** target solution, processes and deployment strategy. Next our team will **Build** required components and develop extensions that your employees will love. We will also ensure right **Adoption** campaign supported by gamification to realize the value of your investment. Finally, our **DevOps** team will take care of the platform and support you in addressing everchanging business requirements.

GET STARTED TODAY WITH MICROSOFT VIVA

Evolve your intranet into a **central hub** with easily accessible content and targeted updates available directly from Microsoft Teams on any device.

Provide **quick and easy access** to company apps and resources from customized dashboard.

Drive leadership engagement through culture & communications.

Improve experience for employees in all roles (including **frontline** workers).

Support employees to build meaningful relationships in **diverse and inclusive hybrid work environment**.

Foster growth of formal and informal **communities** to support new business initiatives and innovation.



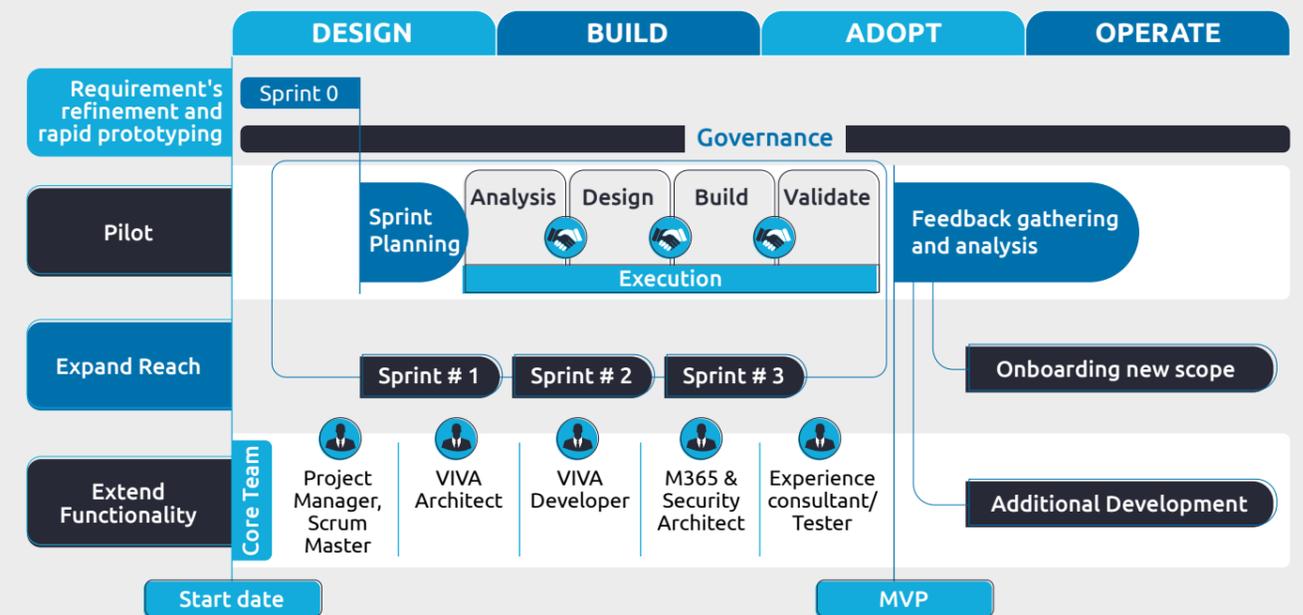
HOW WE CAN HELP?

Our approach is allowing us to deliver value no matter on which deployment stage you are.

DESIGN	BUILD	ADOPT	OPERATE
<ul style="list-style-type: none"> ▶ Requirements gathering ▶ KPI's and business goals definition ▶ Strategic roadmap development and transformation plan ▶ Environment, security and access channels analysis ▶ Adoption strategy planning ▶ User Experience Design using User Centered Approach aligned with industry trends and best practices. Iterative & Scalable Design Evolution 	<ul style="list-style-type: none"> ▶ Setup, configure & provisioning M365 services for VIVA Connections ▶ Develop and Implement (in phases): <ul style="list-style-type: none"> ◆ Pilot/POC: Technology Evaluation ◆ Phase 1: MVP with Out of Box & Must Have requirements ◆ Phase 2: 3rd Party Solutions integrations and customizations 	<ul style="list-style-type: none"> ▶ Adoption and communication strategy execution ▶ Stakeholder engagement ▶ Measure success and track adoption against goals; ▶ Training & Communication plan execution ▶ Adoption and Communication sustainability strategy development ▶ Content publication process alignment and governance setup 	<ul style="list-style-type: none"> ▶ Ongoing platform management, support, and development ▶ Adoption sustainability initiatives to reinforce platform use and support strategic objectives ▶ Ongoing Training & Communication ▶ Ongoing evaluation of new business requirements, new platform capability and service design for new workloads

AGILE DELIVERY

Our approach assumes delivery in sprints that are providing flexibility and control you need.



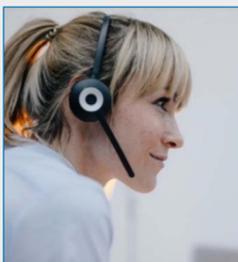
SPRINT 0

Quick way to understand business requirements, user's needs and design experiences and customized transformation journey including planning of development sprints to deliver MVP.

DEVELOPMENT SPRINTS

Quick and transparent way to build MVP, drive deployment and manage integrations to leverage existing platforms and services to enable truly unique People Experience.

Microsoft VIVA services are part of **Capgemini's People Experience Portfolio** that is focusing on reinventing the workplace by creating superior, connected experiences for employees wherever they do work.

	Workspace	<p>Provide people with the tools they need to work productively everywhere.</p>	<ul style="list-style-type: none"> End-point Management Cloud Workspaces Application Services Device as a Service.
	Collaboration & Empowerment	<p>Enable people to be productive throughout their working day and empower them to work more effectively.</p>	<ul style="list-style-type: none"> Digital Productivity Suites Unified Communication & Collaboration Employee Experience platforms Low-code Platforms.
	Office	<p>Smart buildings & immersive spaces underpinned by intelligent edge solutions to enhance employee and visitor experiences.</p>	<ul style="list-style-type: none"> Enterprise Connectivity Employee and Visitor Solutions Smart Building & Spaces Workspace IoT.
	Support	<p>Maximise productivity and increase cost efficiency through Intelligent, personalised support and assistance.</p>	<ul style="list-style-type: none"> Service Desk Onsite Services Tech bar, Lockers, & Vending.
	Framework	<p>Wrapper around the technical pillars which brings a set of accelerators for Digital Transformation and an iterative process to transforming employee experience.</p>	<ul style="list-style-type: none"> Experience research and design Conversational cognitive AI Workplace Process Insights Employee Experience Analytics & Mgmt. Adoption planning & gamification.

ANALYST RECOGNITION

Recent analyst recognition are a testament to our comprehensive portfolio of solution and services.

 <p>'Leader' in Avasant's Radarview™ report for Digital Workplace Services, 2021 and 2022</p>	 <p>'Leader' in NelsonHall's NEAT Evaluation for Advanced Digital Workplace Services, 2019, 2020 and 2022</p>	 <p>'Leader' in ISG Provider Lens™ Future of Work, 2022</p>
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Trust Capgemini to empower and engage your employees harnessing the power of Microsoft VIVA.

Book your tour of our Employee Experience Showcase today, via [Capgemini.com](https://www.capgemini.com).





About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 325,000 team members in more than 50 countries. With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fuelled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2021 global revenues of €18 billion.

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