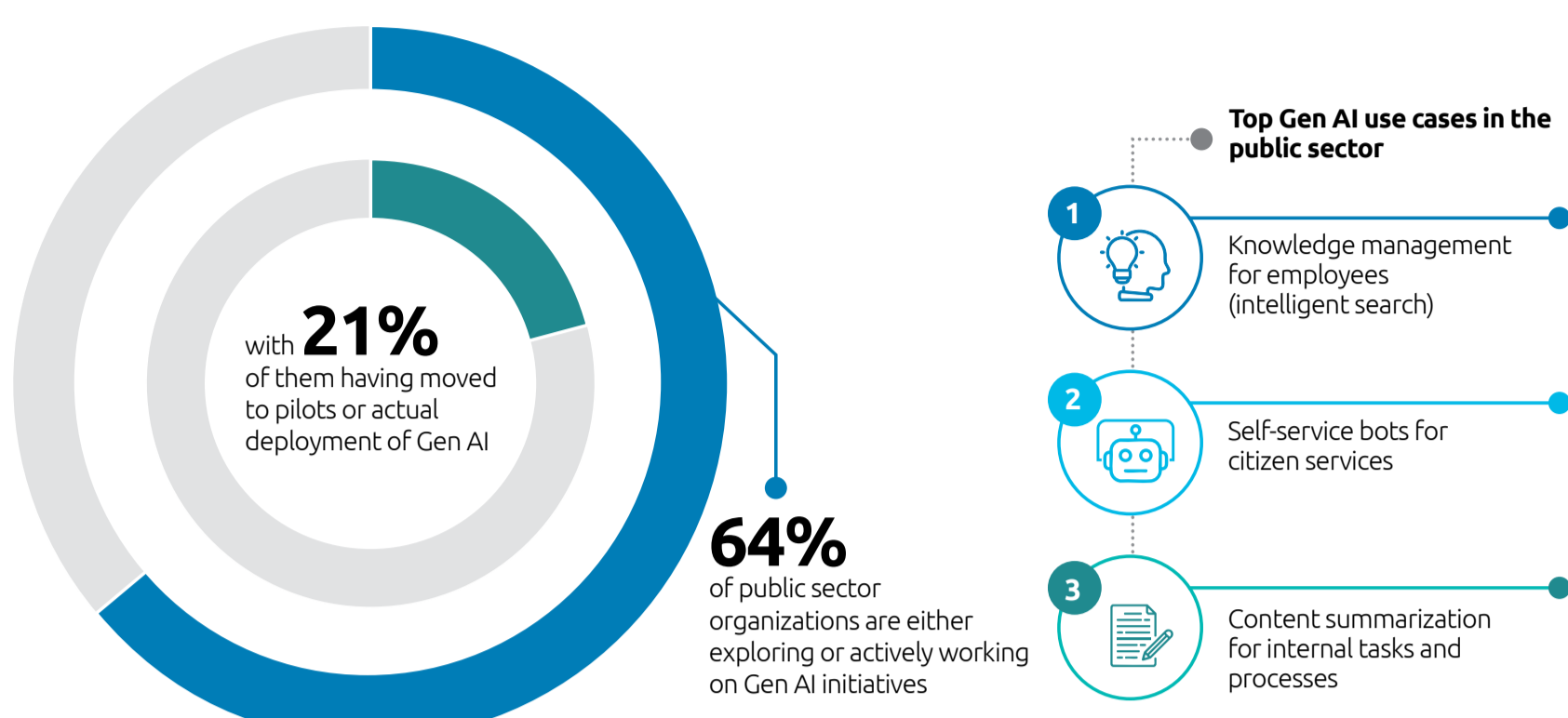


# Data foundations for government

From AI ambition to execution

## Public sector organizations have high AI ambitions

Most public sector organizations are already on the way to adopting Gen AI



Source: Capgemini Research Institute, Data mastery in government survey, December 2024–January 2025, N = 350 public sector organizations (two respondents from each: one from the IT/data function and one from a line of business (LOB)).

## Agentic AI adoption is on the horizon

Our research highlights strong public sector interest in agentic AI, with **90%** of organizations planning to explore, pilot, or implement it within the next 2–3 years.

Source: Capgemini Research Institute, Data mastery in government survey, December 2024–January 2025, N = 350 public sector organizations (two respondents from each: one from the IT/data function and one from a line of business (LOB)).

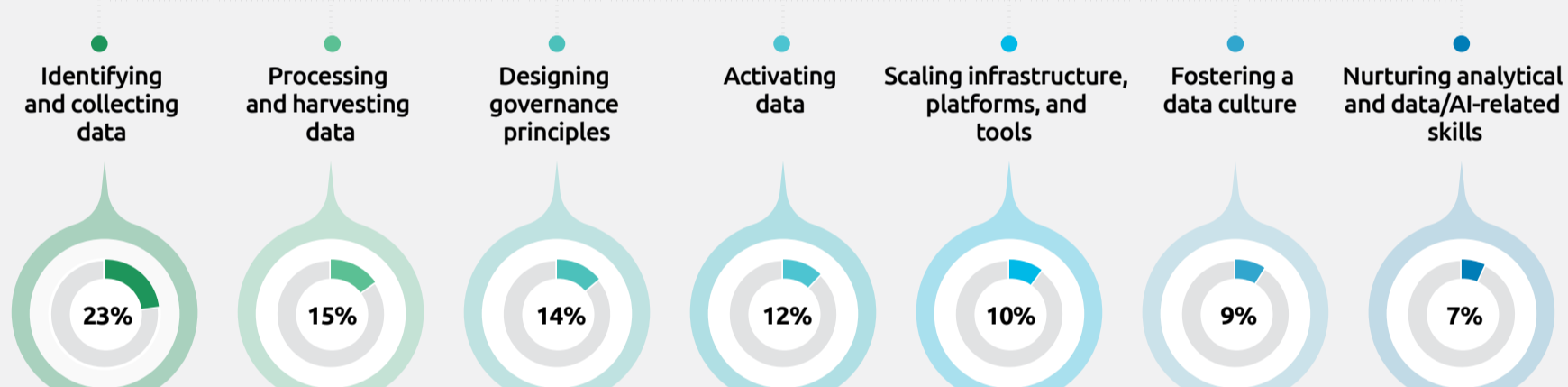
## The public sector still needs to build the data foundations to harness AI

Public sector organizations exhibit low maturity in critical data-related areas

No more than one-quarter of public sector organizations report high maturity in any dimension of data readiness.

Percentage of public sector organizations rating themselves as very mature in the following dimensions

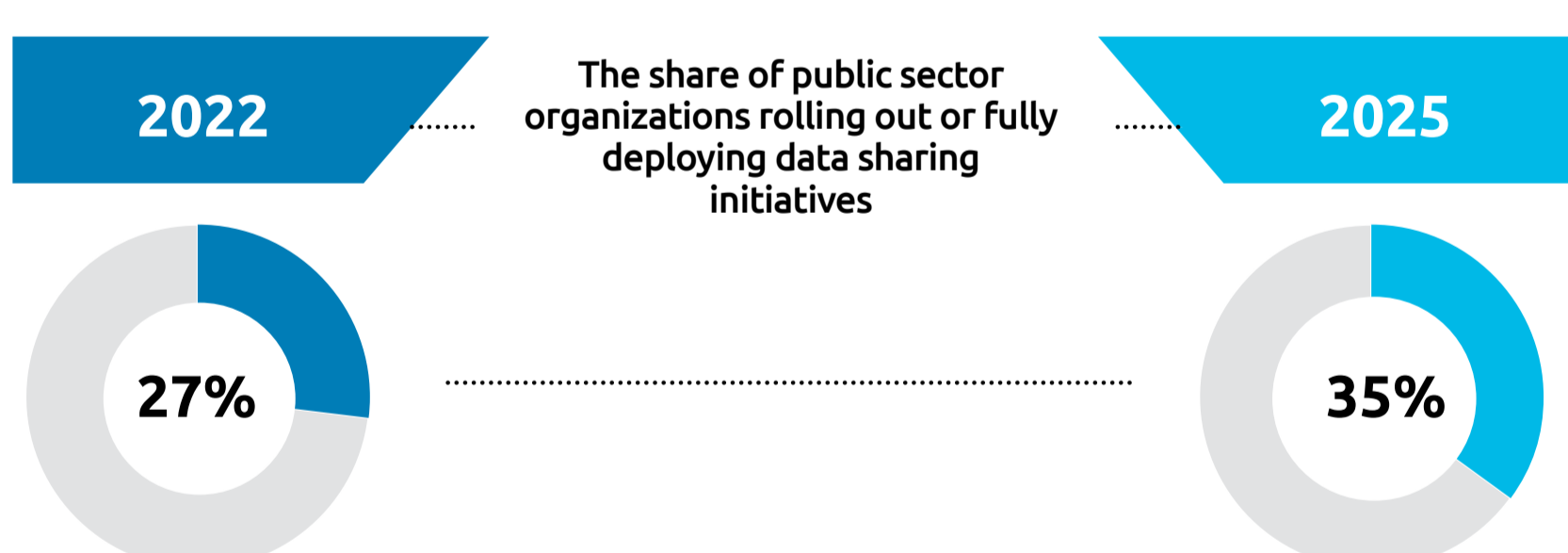
### Critical dimensions of data readiness



Source: Capgemini Research Institute, Data mastery in government survey, December 2024–January 2025, N = 350 public sector organizations (two respondents from each: one from the IT/data function and one from a line of business (LOB)).

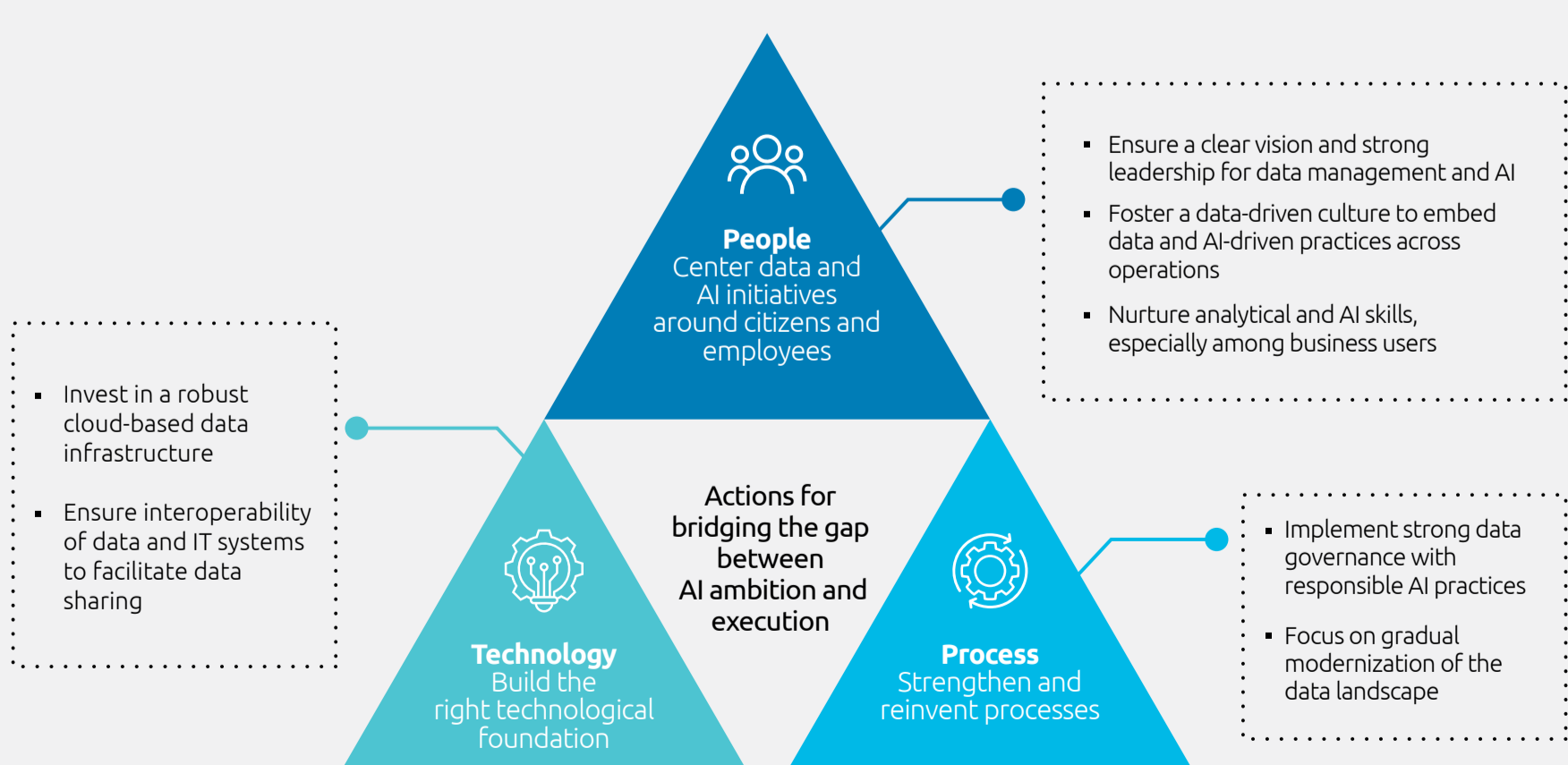
## Data sharing is key to AI success, but implementation lags

Compared to our 2022 research on data sharing in the public sector, there has been some progress. However, it remains inadequate.



Source: Capgemini Research Institute, Data ecosystems in the public sector survey, June 2022, N = 1,000 public sector organizations that are working on or planning to work on data ecosystems; Capgemini Research Institute, Data mastery in government survey, December 2024–January 2025, N = 350 public sector organizations (two respondents from each: one from the IT/data function and one from a line of business (LOB)).

## Recommendations: How can public sector organizations bridge the gap between AI ambitions and current data readiness?



Source: Capgemini Research Institute analysis.

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