Lighthouse Project for Data Analytics Platform at F. Hoffmann – La Roche

### Accelerator Forum 2024

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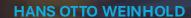
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NOVEMBER 2024

## A Lighthouse Project

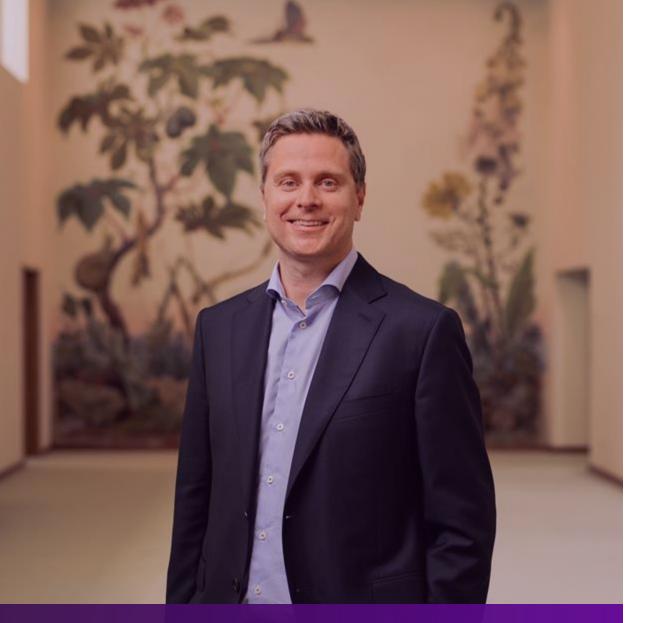
for a Data Analytics Platform at F. Hoffmann-La Roche

Jointly presented by ROCHE - CAPGEMINI - AVEVA









### CEO, Thomas Schinecker

Roche focuses on innovation for people's health around the world. With Pharmaceuticals and Diagnostics under one roof, we are uniquely positioned to improve care along the patient journey.

### Roche at a glance

### Who we are and what we do

**127 years** founded in Basel in 1896



**3 Nobel prizes and 44 Prix Galien,** since 1974



**CHF 58.7 billion**<sup>\*</sup> in Roche Group sales in 2023



A leader in healthcare R&D with CHF13.2 billion invested in 2023



>22 million people treated with our medicines in 2023



Multiple Roche medicines & diagnostics on the WHO List of Essential Medicines & Tests



**103,000+** dedicated employees worldwide

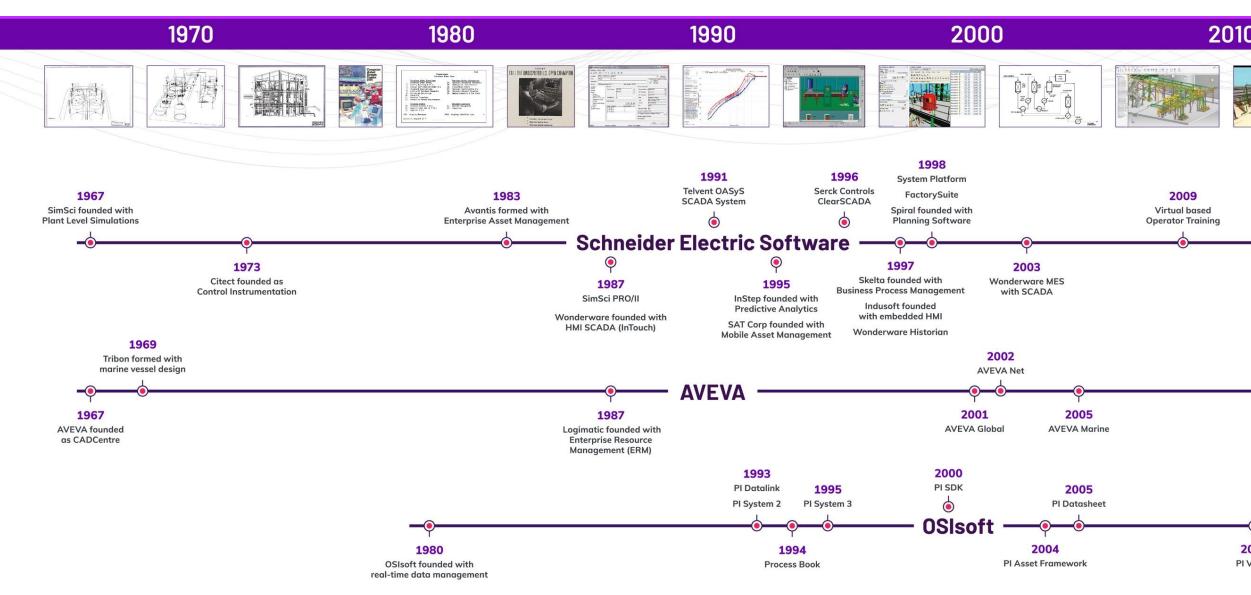


**29 billion tests** conducted with our Diagnostics products in 2023

\*Unless otherwise stated, all growth rates and comparisons to the previous year are at constant exchange rates (CER; average rates 2022) and all total figures quoted are reported in CHF.



### The **evolution** of AVEVA



### We offer a powerful combination of technology and teamwork

10 +**R&D** Centers

22 +

Employees 4,300

**Project Centers** 

**SI** Partners

6,500

2,000+ **R&D** Capacity

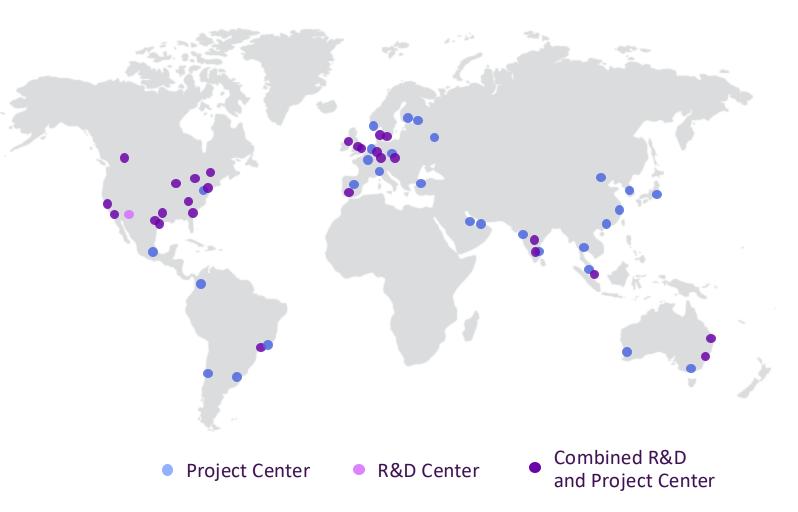
120 +Sales Partners

16% of Revenue reinvested in R&D

250+ Tech Partners

85% Projects include Next-Gen tech **Partners** 

20 +Alliance



# F. Hoffmann-La Roche requires a reliable cloud-based data platform

### Pharma & Life Sciences | Switzerland - Global

#### Challenges

- Availability of relevant data for business analysts of ROCHE
- Terabytes in the PI System become petabytes in a commercial datalake
- Complex server landscape to aggregate data at global scale
- High skill set and expertise required to work with data
- Demonstration of project results in less than 3 months (target milestone: Hannover Messe)

#### **Solution**

- Leverage CONNECT Data Services (aka AVEVA Data Hub) as industrial data enablement infrastructure
- Leverage AVEVA Advanced Analytics for rapid implementation of self-service data analytics
- Partnership approach: Client Vendor Integrators

#### **Results**

- End-to-End data availability
- Major reduction of data consumption cost (petabytes become terabytes again <sup>(iii)</sup>)
- Potential reduction by approx. up to 70 servers within the entire system landscape
- accelerated time-to-market for industrial data-products



Heiko Trefzger, ROCHE, Product Manager – Data & Insights

Learn more



### Business success objectives



#### **Collaborative efficiency**

Sharing contextualized data product for further analysis or optimization can eliminate redundant efforts and promote collaborative efficiency resulting in substantial savings. This includes data engineering and data platform cost.

### N

#### **Scalability**

Adopting this data-driven approach prepares the manufacturing setup for future expansions and innovations. The goal is to achieve a reduction in integration costs for other production sites.



#### Validation

ROCHE will evaluate how AVEVA Data Hub can be embedded into their FDA-validated data infrastructure and provide validation requirements to be fulfilled by AVEVA as well as feedback on those requirements.



#### Architecture

Create a blueprint architecture to consolidate and harmonize the overall data architecture.



### Use cases during the Lighthouse project

### Use Case 1 - Data Mesh – Collaboration enablement

- **1. Centralizing** manufacturing data from different distributed PI Systems in a global cloud-hosted repository
- 2. Sharing data from Operations to various tools and applications for data analytics and reporting
  - Snowflake (Enterprise Data Hub)
  - Data analytics (Dataiku, Seeq, AVEVA Advanced Analytics)

### **Use Case 2 - Digital maintenance using AVEVA Advanced Analytics**

Centrifuge condition monitoring

### **Optional use cases**

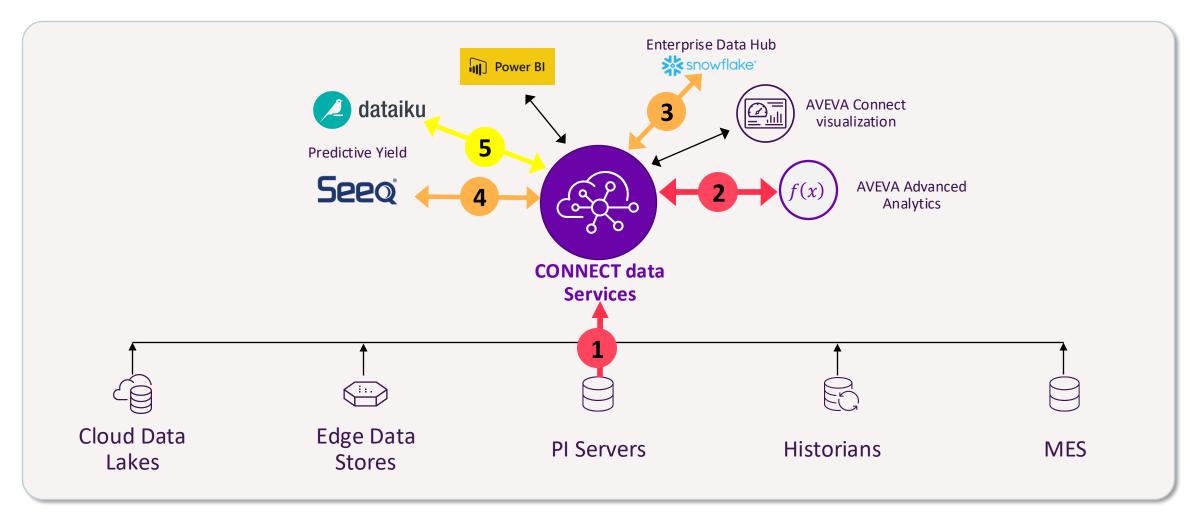
- Net-Production-Time KPIs
- Energy Monitoring



### Success criteria



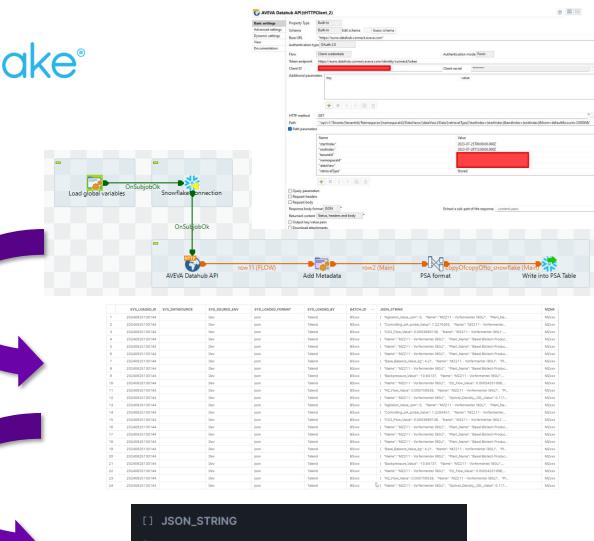
### Use case 1 – Data mesh



AVEVA

### Integration with snowflake<sup>®</sup>

- Snowflake being used as central IT Data Warehouse at ROCHE
- Data Analytics tools using Snowflake as common data source
- Combination of OT and IT data
- ROCHE's original approach:
  - PI SQL Client ⇒ Talend Data
     Pipeline ⇒ Snowflake
- Lighthouse approach:
  - PI ⇒ CONNECT data views ⇒ Talend Data Pipeline ⇒ Snowflake
- Future:
  - PI ⇒ CONNECT ⇒ Snowflake virtual table – no more data replication



"Controlling\_pH\_probe\_Value": 7.2270265,

"Timestamp": "2023-06-08T22:02:24.1920013Z"

- Vorfermenter (80L)",

Biotech Production",

"Name":(

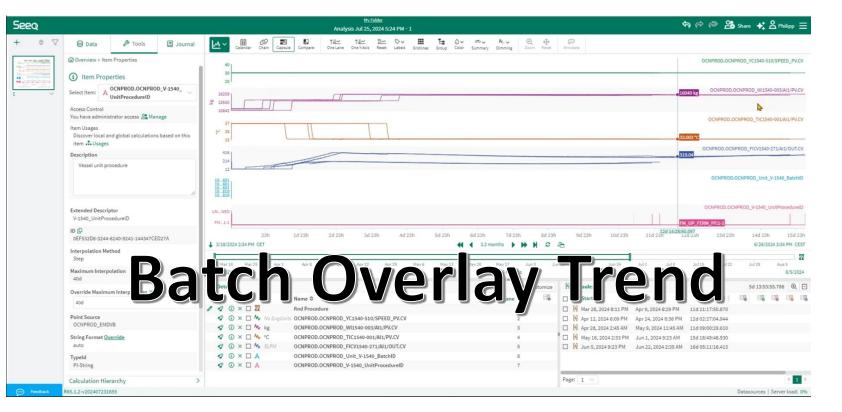
"Plant\_Name": (

"SAP\_Plant\_Code": (



### **Bioreactor V-1540 Production Analysis**

- Seeq is used at ROCHE to analyze data from PI System
- Upgrade to Seeq SaaS provides native CONNECT integration
- Visualization and data Analytics through cloudnative connection

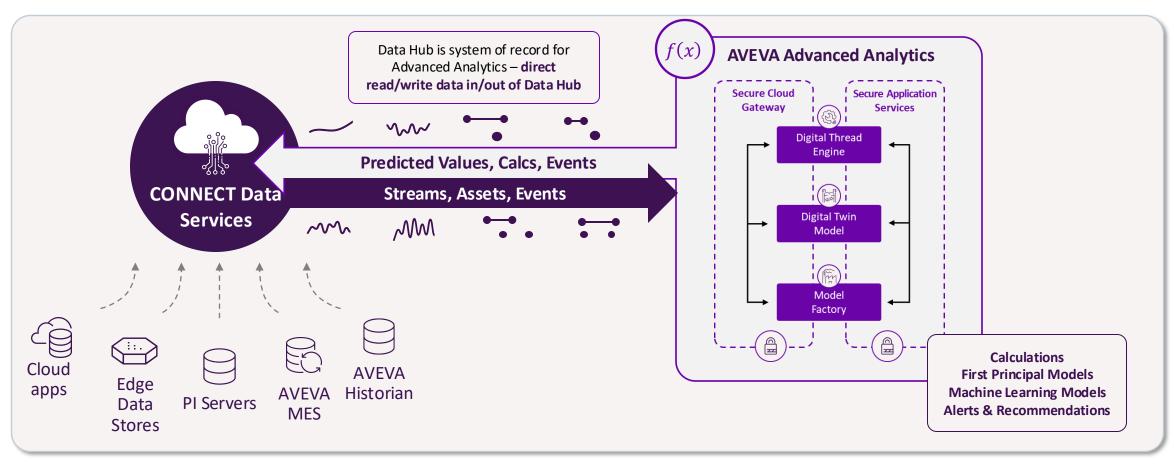




### Use case 2 - Digital maintenance



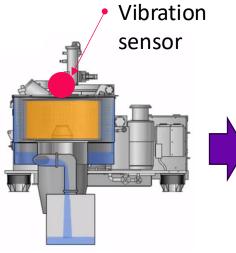
From calendar-based maintenance to predictive as an afterwork experience



### Use case 2a – Condition-based centrifuge maintenance

#### **Physical equipment:**

 Centrifuge CN-1610 after harvest in BioPharma Process

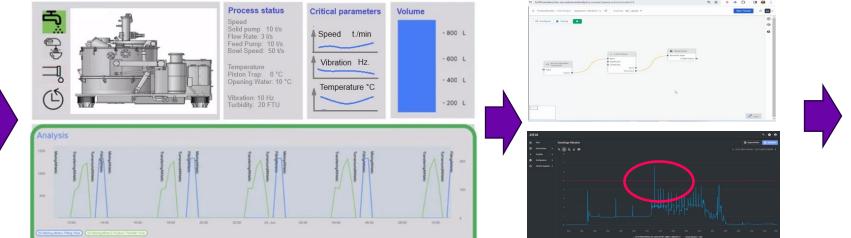


#### **Problem statement:**

- Condition-based maintenance shall replace calendar based punctual inspections
- Increase efficiency to detect and alert deteriorations before a breakdown that generates damage, delay and high cost

#### **Advanced Analytics:**

- Rapid development of model
- Monitor threshold on vibrations to trigger actions





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### Use Case 2b – Centrifuge process monitoring

Physical

Scaling to fleet:

Anomaly detection in centrifuge data

### Anomaly detection with AVEVA Advanced Analytics

- Twin for digital representation of asset
- Anomaly detection model out of the box
- Multi variable observation
- Self-learning with history
- Notification

### **Benefits AVEVA**

- Access to all tags from Connect Data Services
- No-code model out-of-thebox
- Days not weeks to solution



Create model once, train, tune, replicate easily

### Use Case 3 - Net Production Time of a Bioreactor

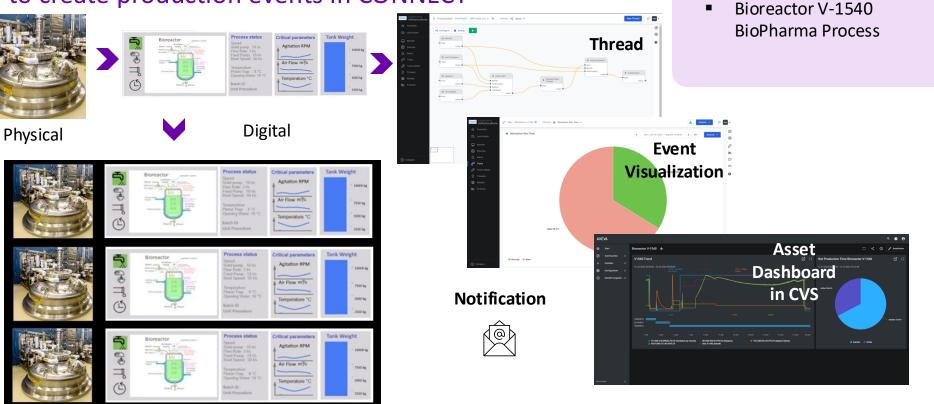
### Using the Thread Engine to create production events in CONNECT

#### Net Production Time with AVEVA Advanced Analytics

- Twin for digital representation of asset
- Easy configuration of threads (Node-Red Style)
- Multi variable observation
- Backfilling of Production Events
- Notification on Event
- Using the NPT as potential input to a Predictive Uptime Model

#### **Benefits AVEVA**

- Access to all tags from CONNECT data services
- Use Event Data Store
- Visualization of NPT Score using CONNECT visualization Services
- No-code model out-of-the-box



#### Scaling to fleet:

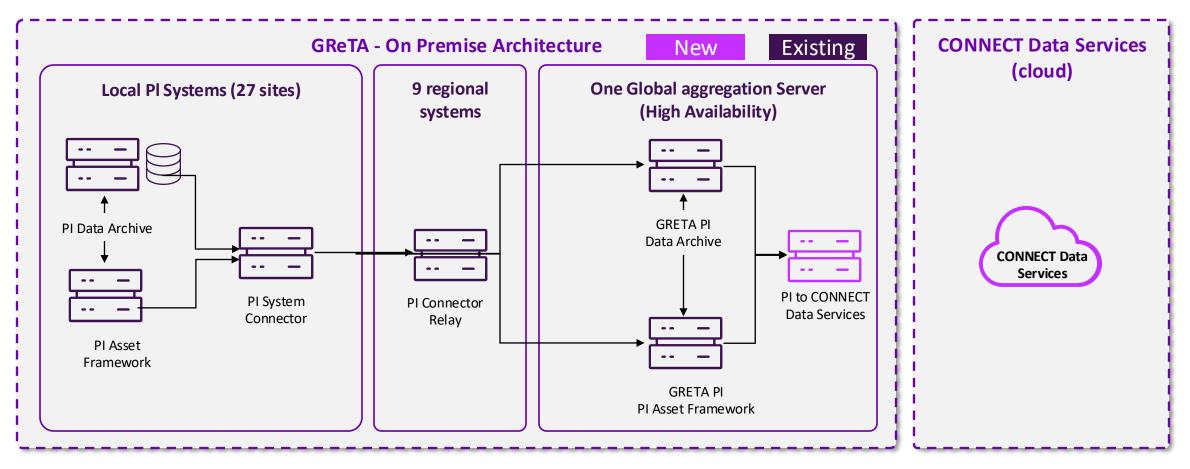
Create Thread once, train, tune, replicate easily

**Equipment:** 

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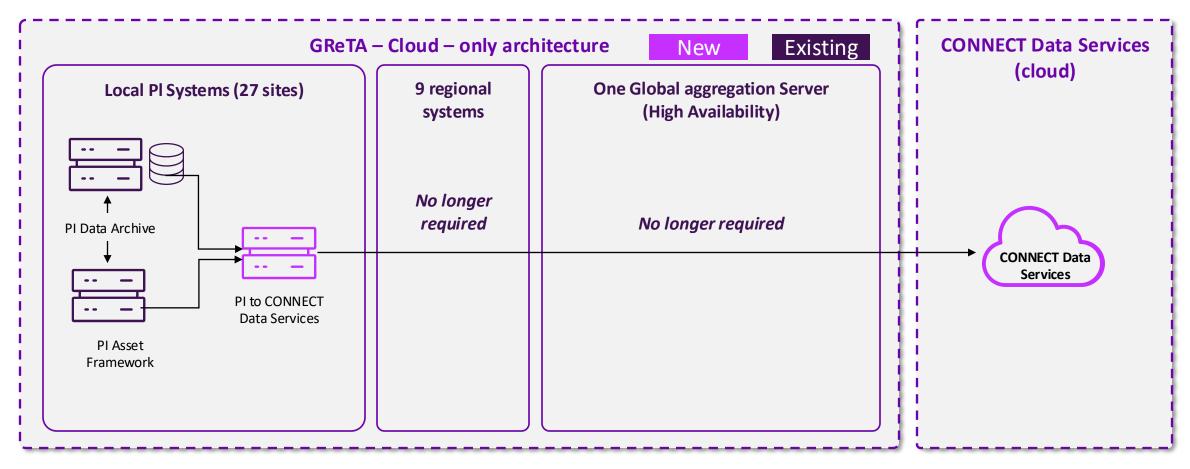
### Solution to-be architecture (through central GReTA PI System)

Replacing potentially up to 70 associated Servers for a centralized Data Infrastructure



### Solution to-be architecture

### Cloud-only (Future consideration)



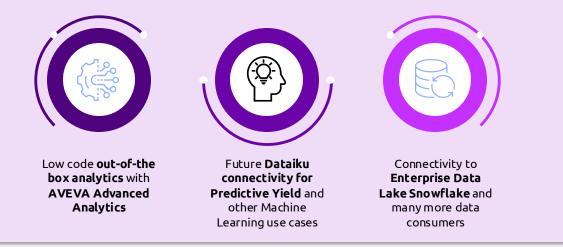
### The CONNECT effect in practice

What have we achieved as partners in three months?

Streamlined and accelerated the data-to-value for manufacturing

BEFORE	AFTER		
PETABYTES	TERABYTES (major \$ reduction)		
Various data silos/pipelines	✓ Single source of truth/end to end		
Heavy IT infrastructure	✓ Direct-to-cloud / SaaS approach		
Unstructured data lake	<ul> <li>Industrial contextualized data hub</li> </ul>		
Data scientist only analytics	✓ Accelerated scalable analytics		

### **AVEVA CONNECT DATA SERVICES ENABLES ALL:**



"We didn't expect to have tangible results within such a short time frame. CONNECT data services supported by a strong partner (Capgemini) accelerates the timeto-value of a cloud-based data infrastructure significantly."

Heiko Trefzger, ROCHE, Product Manager – Data & Insights

### Lessons learned

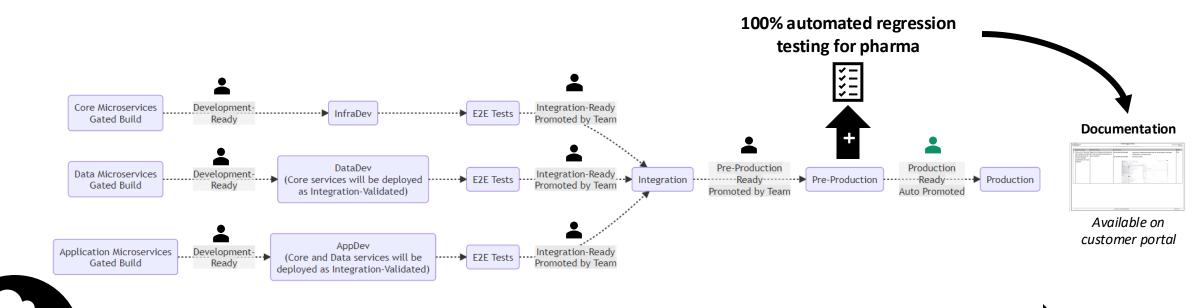
1	<b>Data Engineering</b> is fundamental at the very beginning: Data selection, data quality, data governance, data contextualization			
2	<b>Think big, start small:</b> Lighthouse Project architecture as blueprint for ROCHE Industry 4.0 Roadmap		3 Regular cadence ca collaboration ef	
4	<b>Life science as the key expertise</b> of all project stakeholders	R	5 Involve the product from business side ROCHE	internally at
6	<b>Crossfunctional stakeholders</b> from manufacturing, IT, data science	Â.	7 Experience of <b>Bui</b>	ld vs. Buy

# But what about GxP and validation use cases on CONNECT?

A new validation approach towards a compliant SaaS Cloud Data Platform



# CONNECT environments with increasing maturity & stability



### CI/CD/CV Pipeline

### **Development**

The version of the microservice is ready to be deployed to a development environment for integration testing with other microservices.

### Integration

The main environment where microservices are integrated together and functionality is tested before being approved to be promoted to

being deployed to Pre-Production.

### **Pre-Production**

The environment that is the same as the Production environment where microservices are validated before the final push to the Production environment.

### **Production**

The customer facing environment used by customers of our released microservices.



CONNECT

### Acknowledgements

### ROCHE

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Gerd Fromm - Product Owner Operational Data systems and applications

Heiko Trefzger - Product Manager – Data & Insights, Technical Operations Business Domain

Emmanuel Garuz - Data Analytics Specialist

Sumanth Artham - Data Analytics Specialist



### Capgemini

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#### Octavesoft

Phillipp Sutter - PI System SMEs

# Actemium Pascal Nass - PI System SMEs ACTEMIUM

#### **AVEVA**

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David Hoven - Business Value Consultant

Erik Prins – Customer Success Manager

Brandon Ekberg - Data Analytics Expert







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