

TOP COMMERCIAL BANKING TRENDS 2022

New-age disruptors showcase agile models

Commercial Banks face tremendous competitive pressure in a volatile and uncertain post-pandemic era



After disrupting payments and retail banking, **agile new-age** players are shaking up corporate financial institutions:

- Fintechs are orchestrating commercial banking ecosystems and building B2B super apps
- Hyper-flexible alternative lenders give SME loans a dramatic makeover



Scene is set for commercial banks to explore the business of experience



Goodbye business banking!

Simplifying business processes using **intelligent automation** and **as-a-service models** becomes a necessity for banks

Look beyond the front-office, drive end-to-end transformation



Pursue sustainability goals while keeping an eye on new horizons...



Sustainable finance offerings to boost low-carbon economy

Smart contracts will enhance real-time trade and settlement functions



