# Full Year 2019 Performance



# Revenues €14,125m +5.3% YoY cc\*

#### REGIONS

Revenues growth YoY cc Operating Margin			
North America	32%	13.9%	
Rest of Europe	27%	11.8%	
France +5.9%	21%	12.1%	
UK & Ireland +4.7%	12%	15.2%	
APAC & LATAM +12.8%	8%	11.2%	

Operating Margin\* 12.3% +20 pts YoY

#### SECTORS

Revenues growth YoY cc	
Financial Services	27%
Manufacturing +8.5%	19%
Consumer Goods & Retail +4.7%	14%
Public Sector +3.1%	14%
Energy & Utilities +8.2%	11%
Telco, Media & Technology	9%

+3.0% Services 6% +9.1% Organic Free Cash Flow\* C1,288m +C128m YoY

## DIGITAL & CLOUD REVENUES

+20% YoY cc Account for over

**50%** of Group revenues

воокіngs €15,138m

HEADCOUNT 219,300

+3.8% YoY 57% offshore

#### NORMALIZED EPS\*

**€6.76** 

+12% YoY

Excluding a  $\leq$ 60 million expense due to the transitional impact of the tax reform in the U.S. in 2019

### RETURN TO SHAREHOLDERS €432m

Dividend payment + share buybacks

YoY cc: Year-on-Year at constant currencies.

\*The terms and alternative performance measures marked with an (\*) are defined and/or reconciled in the appendix to the press release.