



Capgemini Mexico is looking for Claims Specialists!

Contract type: Permanent contract

Business unit: Business Services

Department: Supply Chain

Location: Aguascalientes

Overview

Research and code Claims and disputes. Collect proofs of claim validity and initiates resolving actions as appropriate based on the research's findings.

What will you do in this role?

- Create and Register Claim.
- Match the back-up documentation from the customer with the deduction.
- Follow up internally for documentation for all claim types to register a claim.
- Match the back-up documentation from the customer with the deduction.
- Contact the necessary areas for bulk deduction scenario for details.
- Register claim request based on difference in quantity.
- Submits claim for validation and approval.

Qualifications:

- 1- 4 years of experience in claims management.
- Previous experience working within the mass consumption industry is desirable.
- Previous experience working with ERPs such as SAP, Oracle, HighRadius or any other similar software.
- Excellent communication skills.
- Excellent negotiation skills.
- Intermediate – advanced English proficiency.
- Intermediate – advanced Excel proficiency.

Benefits:

When becoming a member of the Capgemini team you will not only boost your professional career by acquiring enormous international exposure and accessing our vast online certification platforms from the equipment that we'll gladly provide you. You will also enjoy a different way of working through our hybrid work philosophy and great teamwork vision.

Caring for you is our business! That is why we offer awesome health and life insurance programs along with many other perks. A great job is waiting for you!

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2023 global revenues of €22.5 billion.

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