





Capgemini Press contacts:

Mary Sacchi (North America)
WE Communications for Capgemini
Tel.: +1 (212) 551 4818

E-mail:

msacchi@we-worldwide.com

Bartu Sezer (EMEA)

WE Communications for Capgemini Tel.: +44 (0) 20 7632 3861

Email: <u>bsezer@we-worldwide.com</u>

RSA Press contact:

Sam Boden

Tel.: +44 07900 918 164

E-mail:

Samuel.boden@uk.rsagroup.com

Duck Creek Press contact:

Helen Wright Lysander PR

Tel.: +44 07842 729 579 Email: <u>helen@lysanderpr.com</u>

Roddy Langley Lysander PR

Tel.: _44 07547 901 618 Email: <u>roddy@lysanderpr.com</u>

Duck Creek Technologies and Capgemini provide RSA with new self-serve platform for personal lines products

The Unity Program empowers RSA to deliver flexible insurance policies, where customers can tailor their level of coverage and pay for what they need

Paris, March 3, 2021: <u>Duck Creek Technologies</u> (NASDAQ: DCT) and <u>Capgemini</u> have worked with <u>RSA Group</u> to implement a transformation program in the UK, delivering self-service insurance channels to the insurer's personal lines customers and partners, including some of the UK's largest building societies. Powered by Duck Creek Technologies and designed and implemented by Capgemini, it has been rolled out to RSA's MORE THAN Motor products as well as to Nationwide Building Society and Yorkshire Building Society.

At its heart, the Unity Program is a platform that empowers RSA Group to deliver flexible policies, where customers can tailor their level of coverage and pay for what they need. It is backed by simplicity to create an excellent experience throughout the customer journey, which begins at buying a policy right through to making a claim.

David Germain, Chief Information Officer at RSA Group, said, "The successful delivery of the Unity Program reaffirms RSA's position as the preferred insurance partner of some of the best-known brands in the UK. Yorkshire Building Society's decision to become the latest brand to deploy RSA's self-service insurance functionality is further testament to this. We're pleased to have been able to support partners with the functionality to design and offer innovative, relevant and competitive insurance products to their customer base, complemented by first class service."

"This is a milestone moment for insurance affinity propositions in the UK, and evidence of the true collaborative team effort between Cappemini, RSA and Duck Creek Technologies," said Bart Patrick, Managing Director of Duck Creek Technologies in Europe. "Teaming with Cappemini has been transformative in driving the successful delivery of the Unity Program at RSA, and proof of the power of successful enterprise-wide digital modernization programs made on Duck Creek. Now, issues like maintaining and upgrading this market-leading digital insurance channel are the responsibility of the technology providers, leaving RSA and its affinity brand partners empowered with the evergreen technology they need to get down to the business of selling relevant insurance products."

"It is hugely satisfying to have successfully delivered self-service and launched Yorkshire Building Society on the Unity program's platform," said James Kruger, UK Head of Insurance for Capgemini's Financial Services. "This success was made possible through the unique combination of RSA's market-leading vision for its products and services, the core strength of the Duck Creek platform to deliver flexible, innovative products, and Capgemini's digital, Duck Creek and integration expertise to implement that vision."

Join RSA Group UKI CIO David Germain, Capgemini Delivery Partner Wendy Williamson, and Bart Patrick, MD of Duck Creek Technologies in Europe, **LIVE on March 11, 2021 at 10 am ET/3 pm GMT** to learn more about RSA's ground-breaking 'Unity' self-service platform for personal lines products. Registration for the webinar is available through this <u>link</u>.

About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 270,000 team members in nearly 50 countries. With its strong 50 year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fueled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2020 global revenues of €16 billion.

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About RSA Insurance Group

With a 300-year heritage, RSA is a multinational insurance group. RSA operates three core business segments: Canada, Scandinavia and UK & International; and has the capability to write business in over 100 countries. RSA has around 12,300 employees with net written premiums of £6.4 billion in 2019. For more information, visit https://www.rsagroup.com/

About Duck Creek Technologies

Duck Creek Technologies (NASDAQ: DCT) is a leading provider of core system solutions to the P&C and General insurance industry. By accessing <u>Duck Creek OnDemand</u>, the company's enterprise Software-as-a-Service solution, insurance carriers are able to navigate uncertainty and capture market opportunities faster than their competitors. Duck Creek's functionally-rich solutions are available on a standalone basis or as a <u>full suite</u>, and all are available via Duck Creek OnDemand. For more information, visit <u>www.duckcreek.com</u>.