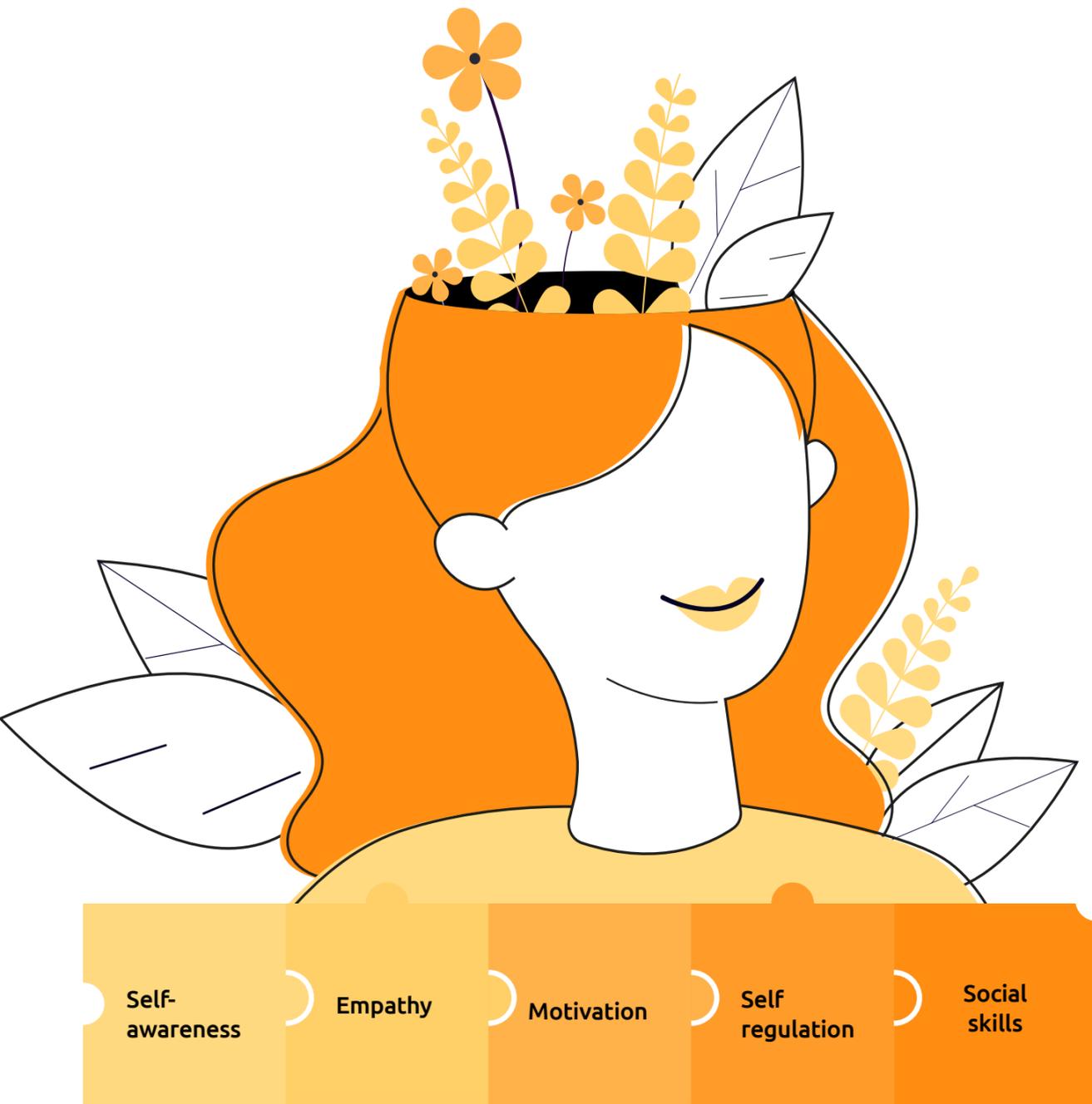


UNLEASHING THE POWER OF EMOTIONAL INTELLIGENCE

The essential skillset for the age of AI



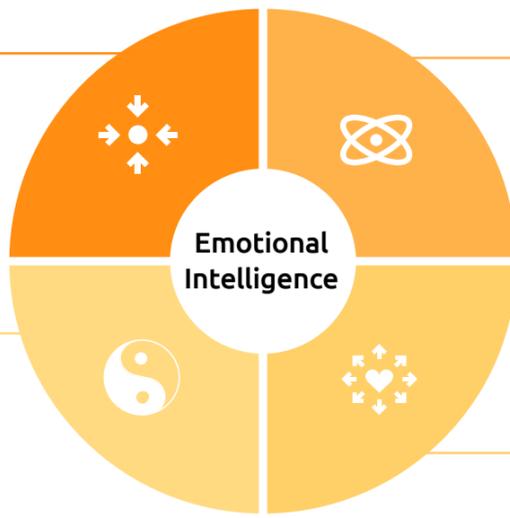
What is Emotional Intelligence?

Self awareness

Understanding your own emotions and how they affect your performance

Relationship management

Managing interactions with others to help them feel understood, for example, via coaching, teamwork, influence, conflict management, and inspirational leadership



Self management

Controlling your emotions effectively and taking positive initiatives, for example, via emotional self-control, adaptability, achievement orientation, and positive outlook

Social awareness

Accurately gauging and reading situations and people around you, for example, via empathy and organizational awareness

Emotional intelligence offers big benefits to the organization and the workforce

Share of organizations realizing more than 20% benefits

- 63% Increase in productivity/effectiveness
- 62% Higher employee satisfaction
- 61% Increase in market share

Share of employees realizing more than 20% benefits

- 54% Better emotional and mental wellbeing
- 52% Reduced fear of job loss
- 51% Openness to change

How can organizations develop a more emotionally intelligent workforce?



Use technology and data for building a high EI culture



Apply an EI lens when promoting and rewarding talent



Customize existing learning programs to integrate EI and make them accessible to all



Modify recruitment processes to include the evaluations of EI