



# AI.GRC

Eliminate risk through implementing  
frictionless AI controls



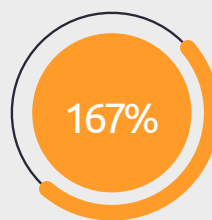
GET THE FUTURE  
YOU WANT



million reduction  
in **negative**  
**P&L risk per control**



reduction of  
**median**  
**loss per control**



increase  
in  
**data coverage**



reduction  
in  
**cost per audit**

## The challenge of simplifying risk and regulatory management

From Control Objectives for Information and Related Technology (COBIT) and Payment Card Industry Data Security Standard (PCI DSS), to General Data Protection Regulation (GDPR) and the Sarbanes-Oxley Act (SOX) – among many others – organizations have to comply with an increasingly complex regulatory environment, while operating under growing transactions volumes and more sophisticated financial processing.

On top of this, fraud examiners estimate that organizations lose an equivalent to 5% of their revenue to digital fraud, equating to €3.7 trillion lost to fraud each year.\* Internal and external audits detect only 19% of fraud, with organizations having to rely on whistleblowing to prevent 43% fraud.\* The bottom line is, organizations' governance, risk management, and compliance (GRC) functions are heavily reliant on the expertise of stretched employees that receive very limited technology support.

*\* ACFE published Report to the Nations 2020, April 16, 2020*

## Deliver AI controls in an integrated GRC platform

Capgemini's AI.GRC solution is an integral element of our Frictionless Finance offer, and a key component of our renowned [Digital Global Enterprise \(D-GEM\) platform](#). Our solution delivers seamless, end-to-end GRC operations through combining a set of autonomous, AI-augmented business process controls, AI architecture patterns, and machine learning algorithms developed for control interventions, embedded within an integrated, market-leading GRC platform.

This centralizes all of your enterprise controls, enabling you to eliminate business process risks through preventative AI controls that operate 24/7/365 in real-time across 100% of your process data. In turn, this transforms your finance function to drive frictionless business outcomes, enhanced operational efficiency, improved fraud and revenue protection, and improved compliance, including:





- Up to **\$3 million** reduction in negative P&L risk per control
- Reduced data processing and business operations errors
- Up to **\$50,000** reduction of median loss per control
- **167%** increase in data coverage
- Significant reduction in effort per control
- **\$20,000–\$200,000** reduction in cost per audit

All of this enables you to enhance the strength of your brand and market reputation, and get better value out of your GRC operations.

## Drive frictionless outcomes from your enterprise controls

As part of Capgemini's [Digital Global Enterprise Model \(D-GEM\) platform](#), our AI.GRC solution helps you implement a frictionless digital ecosystem that addresses each and every friction in your finance operations, delivering frictionless business outcomes, including:

- **Enhanced controls monitoring** – improve the quality of your controls on a real-time basis and reduce audit duplications
- **Improved business processes** – drive best-in-class, cost efficient, and effective processes and controls
- **Enhanced risk management** – integrate your process risk identification, assessment, response, and controls framework functions
- **Improved fraud management** – enhance your fraud prevention, detection, and investigation as and when required.

Our solution underpins and supports our core finance solutions, which leverage an AI-augmented workforce, AI-driven operating models, and a partnership philosophy to drive frictionless processing. This enables your organization to transition to – what we call – the [Frictionless Enterprise](#).

## Realign your target operating model to deliver the Frictionless Enterprise

Our [D-GEM platform](#) is an AI-based, digital business transformation platform that encompasses the tools and techniques for reshaping and streamlining your finance processes to deliver increased efficiency, faster time to market, and an enhanced, customer-first, user experience.

By dynamically adapting to your organization's business challenges to address each and every point of friction in your business operations, D-GEM provides a complete overview of your processes, guiding the right digital operating model for your organization. It also accelerates your transition to frictionless, future-proof processes, enabling you to remain competitive in a rapidly changing, digital business context.

### The Frictionless Enterprise

The Frictionless Enterprise seamlessly connects processes and people, intelligently, as and when needed. It dynamically adapts to your organization's circumstances to address each and every point of friction in your business operations.

At Capgemini, we have applied the Frictionless Enterprise to enhance cohesion across our entire suite of products and services. This enables us to respond rapidly to your changing requirements and deliver your specific business outcomes in a value-focused way.

We implement ways to detect, prevent, and overcome frictions – leveraging our latest thinking, organizational design, and intelligent solutions to achieve our goal of effortless operations.



## Why Capgemini?

As practitioners as well as consultants, Capgemini is uniquely positioned to help you reimagine your F&A for the automated age. As one of the world's leading technology providers, we have a rich history of transformation, with renowned, market-leading F&A services underpinned by a strong tradition of innovation powered by intelligent automation.

This combination of technology, methodology and a deep pool of more than 15,000 finance and accounting experts – including tax, analytics and controller specialists – means that we work with you in a truly collaborative manner to deliver accelerated value while minimizing risk to your business.



To learn more about how our AI.GRC solution provides a completely new level of risk control, data coverage, issue response speed, and compliance governance to better control and secure your assets, contact: [businessservices.global@capgemini.com](mailto:businessservices.global@capgemini.com)

## About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 325,000 team members in more than 50 countries. With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fuelled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2021 global revenues of €18 billion.

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